

BEST PRACTICES W-2

“Surviving, providing
quality services and
having some fun.”

La Crosse County Department Of Human Services

Programmatic

- **Staff that “get” W-2**
 - **Resource Specialist Interview**
 - **Periodically Rotate Cases**
- **Hard work**
- **Be a “little” creative**

Programmatic

- **Be Collaborative**
 - **DWD**
 - **Agencies**
 - **Directors**
 - **Local Boards**
 - **Legislators**
- **Be Consistent**

Fiscal

- Use available resources
 - English as a Second Language/GED (Western Wisconsin Technical College)
 - Children's Services Network (Human Services Family & Children Section)
 - Budgeting (Catholic Charities)
 - Parenting (Family Resource Center)
 - Etc.

Fiscal

- Streamline Workflow
 - Change Center
 - Online files
 - Review Economic Support Specialist Work Activities and Reassign As Needed

Issues Requiring Agency\DWD Collaboration & Solutions

- W-2 T's
 - Fit in a work program?
- Funding
 - Sufficient?
 - Agencies Fiscally Responsible?
- Performance Standards
 - Relevant?



Thank You